



SCREEN PRINTING AND DIGITAL SUPPLIES

# inktech

## WARRANTY

**Inktech and its ink partners support the OEM warranty as related to ink performance and interaction with machine parts such as printheads, pumps, dampers, capping stations, wipers, tubing etc.**

**Our inks are formulated with the same chemistry ( solvent, water/pigment based, UV, latex) as the OEM inks. In the case of a suspected ink related problem, the lot number of the ink should be reported and forwarded to us for further investigation.**

**Please also note that prior to converting to these inks, the customer should make a nozzle, colour bar or other test print as a control before installing the Inktech ink cartridges. After performing two cleaning cycles to ensure that the Inktech ink is fully into the system, another test should be run. It is important to maintain the Inktech ink prints so that it can be compared to the OEM ink prints.**

**In the event that the Inktech ink is determined to be the cause of the problem, Inktech will replace the ink and any part shown that has been adversely affected by the ink.**